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Paulson Stadium in 2020

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Georgia Southern University Athletics



Paulson Stadium in 2020
Football
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PHONE
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EMAIL
TICKETS@GEORGIASOUTHERN.EDU

SEASON TICKET HOLDER DECISION FORM

*Football season ticket holders that renewed their seats and/or parking for the 2020 football season may donate their paid amount back to the Athletic Foundation as a 100% charitable donation. **PLEASE NOTE:** The deadline to opt out of the 2020 football season is Tuesday, September 1st. No changes can be made after the September 1 deadline.*

PAULSON STADIUM IN 2020

CAPACITY

In compliance with CDC and state public health guidance, attendance at games at Allen E. Paulson Stadium will be limited to up to 25 percent of the stadium's full capacity.

The 25 percent capacity will permit all season ticket account holders to attend all six Georgia Southern football games in an environment that allows for appropriate social distancing within Allen E. Paulson Stadium's seating bowl. In an effort to further spread out patrons, the four grass hills and other previously unused spaces beyond the seating bowl will be open for seating this season.

Tickets will be distributed in seating clusters with only tickets purchased from one account included in each cluster. Ticket holders are required to sit in their reserved seats and may not interact with fans located in other seating clusters while in the seating bowl.

MOBILE TICKETING

In order to allow for contactless entry to Allen E. Paulson Stadium and university-controlled parking lots, all 2020 Georgia Southern football tickets and parking passes will be delivered electronically to the ticket holder's mobile device. Tickets and parking passes will not be available by mail but fans will have the option to print tickets/passes at home. Contactless tickets and parking passes are similar to traditional event tickets but easier to use and more secure.

Contactless ticket delivery allows for entry to Allen E. Paulson Stadium and gameday parking lots via the use of wireless technology. Simply put, ticket and pass holders will not have to touch a ticket to present it to a gate agent or share it with a family member or friend. For full details and instructions, [click here \(PDF\)](#).

FACE COVERINGS

All spectators are required to wear a facial covering in the stadium. If they do not have a face covering, they will be provided with a disposable mask. Masks are also available for purchase on site from our vendors.

Acceptable face coverings must 1) be made with at least two layers of breathable material, 2) fully cover the nose and mouth and secure under the chin, 3) fit snugly against the side of the face and 4) be secured to allow the face covering to remain in place independently. Based on guidance from health officials, open-chin triangle bandanas and/or face coverings containing valves, mesh material, and/or holes of any kind are not acceptable face coverings. Additionally, costume masks are also not considered appropriate face coverings and are prohibited from being worn inside Allen E. Paulson Stadium.

Fans with a documented health condition that affects the ability to wear a face covering must contact Georgia Southern Athletics at gsathops@georgiasouthern.edu at least one (1) week prior the game(s) they plan to attend to request a stadium clearance process exemption. Clearance process requests filed less than a week prior to the game (including any requests made in-person on gameday) will not be considered. Any false claims of a health condition in efforts to obtain an exemption may result in suspension of access to Georgia Southern athletics facilities and events.

TICKET TRANSFER

Last-minute change in plans? Can't attend a game? Electronically transfer your Georgia Southern Athletics ticket(s) to another Eagle fan. All you need to transfer tickets is the recipient's first and last name, email and daytime phone number. And don't worry! If you find that you can attend the game after all, you can cancel the transfer as long as your recipient has not accepted the transfer invitation.

The ticket transfer option will send two emails. One will be a confirmation of your transfer sent to you the ticket holder and the other will be an invitation to accept sent to the recipient of the transfer tickets. Please add Tickets@GeorgiaSouthern.edu to your email safelist to help ensure that you will receive the email. For full details and instructions, [click here \(PDF\)](#).

WINGS TICKET DONATION

Fans can electronically transfer their Georgia Southern Athletics Tickets back to the WINGS program. Tickets are distributed to non-profit, youth and military organizations at no cost. Thank you for supporting Georgia Southern by donating your tickets and giving us the opportunity to fill your seats with other Eagle fans who may not otherwise have the opportunity to attend a game. Our student-athletes appreciate your help in ensuring they will compete in front of a great home crowd. For full details and instructions, [click here \(PDF\)](#).

MOBILE PARKING

To reduce the number of touchpoints, all parking passes for the 2020 season will be mobile. Parking passes will be delivered electronically via mobile delivery. Customers will receive an email from the Georgia Southern Athletics Ticket Office, which will include a link to download their parking pass to their digital wallet. On game day, customers will present their smartphone to be scanned upon entry to the parking lot.

TAILGATING

Social distancing guidelines apply to institute-controlled parking areas around Allen E. Paulson Stadium. Signage will be placed throughout institute-controlled parking areas to encourage fans to "Do Right" during pre-game and post-game activities. Please limit groups to no more than 10 individuals at a tent at one time and fans are strongly encouraged to wear facial coverings when leaving their tailgating areas and social distancing is not possible.

GAME DAY SHUTTLES

Game Day shuttles, all of which are ADA compliant, begin running 2.5 hours prior to kickoff and stop running an hour after the conclusion of the game. Game day shuttles follow two distinct routes and make four stops:

Gold Route (Express Route):

- the Allen E. Paulson Stadium bus stop off of Malecki Drive;
- at the Recreation Activities Center (RAC);
- on Akins Boulevard; and
- the Performing Arts Center (PAC) on the corner of Forest Drive and Plant Drive.

Blue Route:

- the Allen E. Paulson Stadium bus stop off of Malecki Drive; and
- in front of Russell Union off of Forest Drive.

Face coverings are required on the shuttles and the buses will be disinfected frequently. The buses will have clear markings for capacity constraints related to compliance of social distancing.

MAKING PAULSON STADIUM AS SAFE AS POSSIBLE

The following safety measures will be taken as it relates to personal protective equipment:

- Ticket scanners will be used this season to cut down on touchpoints.
- All spectators are required to wear a face covering in the stadium. If they do not have a face covering, they will be provided a disposable mask. Face coverings will also be sold on site by our vendors.
- Hand sanitizing stations will be available throughout the stadium.
- Concession stands are being changed to make a safer interaction experience for all fans in attendance.
- Cashless transactions will be in place for all concession stands. Reverse ATMs will be located in the stadium for those who only have cash.
- Buffet service in premium areas will shift to served stations.
- Social distancing will be maintained throughout the facility to the fullest extent possible, including limiting field access in accordance with Sun Belt and NCAA recommendations.
- As a best safety practice, water fountains will be unavailable this season. Fans will also be able to carry in a sealed bottle of water that fits within their clear bag and water will be available for purchase at a reasonable price at concession stands.

HAND SANITIZER DISPENSERS

Hand sanitizer dispensers will be installed throughout the facility.

CONCESSIONS

- Concession stands are being changed to make a safer interaction experience for all fans in attendance.
- Cashless transactions will be in place for all concession stands. Reverse ATMs will be located in the stadium for those who only have cash.
- Floor markings will allow spectators to form a socially distanced queue for concession stands.

PREMIUM AREAS

For Allen E. Paulson Stadium's suites, capacity will be reduced to the number of seats available in each suite and suite owners will assume responsibility for social distancing enforcement within a closed suite environment. Suite holders will not be allowed to move between suites on game day and suite guest tickets and passes have been eliminated for 2020.

Like in the general stadium concourses, shields have been added to point of sale at all food and beverage locations within club areas, and signage and distance markers have been added throughout the club areas to promote social distancing and the latest guidelines from public health officials. Additional information will be communicated to premium seat holders.

RESTROOMS

All restrooms will be disinfected prior to stadium opening and custodial staff will be present for all games to keep concourses and restrooms stocked and cleaned throughout the games, with the frequency and scope of washdowns and cleanings increased.

Floor markings will allow spectators to form a socially distanced queue for restrooms.

CLEAR BAG

Georgia Southern athletics' venue [Clear Bag Policy](#) has been amended for the 2020 football season to allow for each fan to bring in one (1) sealed bottle of water (up to 1 liter) and a travel-sized bottle of hand sanitizer (up to 2 oz).

MARKETING AND FAN PROMOTIONS

In accordance with guidance from public health officials, the Eagle Walk will not be held this year. The yellow buses will still drive through campus and fans are encouraged to cheer on the team as it makes its way to the stadium.

Sun Belt Conference guidelines have placed strict restrictions on who has access to the playing field. For the 2020 season, the Southern Pride Marching Band, the cheerleading team and GUS will remain in the stands. These outstanding auxiliary groups will still perform during pregame, halftime and throughout the game. Additionally, due to these mandates, Freedom's Flight will not occur pre-game.

The Eagle Fun Zone, Field of Dreams, and the True Blue Birthday Party Package will not be available this season.

The howitzer, presented by the Georgia Army National Guard will still be in the stadium but will be pushed back to be away from the field of play.

Finally, in order to promote social distancing and follow guidelines from public health officials, all giveaways will be conducted virtually or contactless.

TRIPLE OPTION

While we hope all of our season ticket holders decide to join us in Paulson Stadium this fall, we understand there are some members of Eagle Nation who don't feel comfortable attending games or won't receive their full allotment of purchased tickets.

Season ticket holders will have the opportunity to indicate their interest in attending games this season as well as have the ability to opt-out of attending games for the 2020 season. If a season ticket holder opts in, they will be able to utilize our "[Triple Option](#)" as a way to thank them for reinvesting in our program during these trying times. This [Triple Option](#) allows you to reinvest with us to 1) double your own priority points; 2) keep your points and gift to a friend (along with a True Blue membership to the Erk Russell Fund) or; 3) keep your points and gift to a family member to help them be more involved with Eagle Athletics. Recognition in Paulson Stadium for those who take advantage of the Triple Option will be announced at a later date.